

Information Quality and Security Policy

For the attention of all interested parties

PC Cube srl believes that the future of the company is aimed at achieving maximum customer satisfaction through:

- the offer of a product/service aimed at the Customer that aims at the simple and immediate management of processes in compliance with the ISO/IEC 9001 standard;
- compliance with the requirements set out in ISO/IEC 27001 for safeguarding the security of information owned by the company and that entrusted to it by its customers;
- the adoption of a code of ethics and guidelines appropriate to the context, the market, and the company's values.

The Management is therefore committed to allocating resources and making available to staff the tools necessary for the implementation of its Integrated Management System, which will be constantly monitored and evaluated in order to measure its effectiveness in achieving company objectives.

Management is also committed to properly assigning roles within the organization to enable the organization to achieve its objectives while maintaining regulatory compliance with laws, regulations, and contracts that impact the context in which it operates.

Our mission is based on:

- on the continuous research, knowledge and realization of the expectations and needs of the Client and interested parties;
- on the ongoing commitment to meeting applicable requirements, particularly legal and regulatory ones;
- on the continuous commitment to improving the quality and information security management system.

To this end, the Management deems it necessary to pursue the following macro-objectives:

- Maintenance of the Quality Management System certification according to the ISO/IEC 9001 standard and subsequent issues;
- Maintenance of the Information Security Management System certification according to the ISO/IEC 27001 standard and subsequent issues;
- Correct integration of management systems implemented by the organization;
- Consolidation and strengthening of one's position on the reference market;
- Pursuit of customer satisfaction through the provision of cutting-edge solutions;

- Availability of professionally trained and qualified resources, capable of managing market challenges and pursuing the quality of the products/services offered;
- Offer based on:
 - on the quality of service understood as correct professional ethics and behavior of the staff
 - on the quality of the product understood as its compliance with the customer's needs
- Respect for delivery times;
- Continuous improvement by maximizing the effectiveness, efficiency and flexibility of its processes;
- Implementation of appropriate security measures to mitigate and attempt to prevent information security incidents;
- Efficient management of information security incidents

In order to achieve the aforementioned objectives, PC Cube srl undertakes to:

- Operate in full compliance with applicable requirements, industry technical regulations and current laws;
- Effectively use feedback information for continuous improvement of your processes and products;
- Constantly update yourself on information security issues;
- Facilitate the reporting of security issues or vulnerabilities by stakeholders by providing a dedicated address (incidenti[at]pccube.com).
- Increase engagement and professional competence in achieving objectives, at every level of the company structure.

Management periodically verifies that this policy is appropriate to the company's objectives and context, implemented and shared at every level of the organization and with stakeholders, establishing continuous improvement and customer satisfaction objectives.

Rome, 21/07/2025

The Management

